

## **POLICE AND CRIME PANEL**

**Meeting to be held on 20 September 2017**

### **Police & Crime Plan Performance Monitoring Report**

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#### **EXECUTIVE SUMMARY**

The Purpose of this report is to provide Members of the Panel with an update on progress in delivering the current Police and Crime Plan (the Plan) for Lancashire 2016-2021.

This report covers the 'first quarter' from the 1 April 2017 to 30 June 2017

#### **RECOMMENDATION**

The Panel is asked to consider the report.

#### **Background**

1. The Panel will recall that in October 2016, the Commissioner presented his new Police & Crime Plan 2016-2021 to the Police & Crime Panel for their comments.
2. The Police & Crime Commissioner has a responsibility to hold the Chief Constable to account for the Constabulary's performance as against the Police & Crime Plan priorities by means of the quarterly Strategic Scrutiny meeting. Mindful of the comments made by the Police and Crime Panel, the Police and Crime Commissioner, at the Strategic Scrutiny meeting held on the 5 January 2017, agreed the measures to be used in measuring the performance of the Constabulary against the priorities of the Police and Crime Plan 2016- 2021.
3. In addition, the Constabulary will be held to account on their performance as against the action plans and strategies. It is essential that both qualitative and quantitative measures are in place to get a rounded view of performance and thereby success or otherwise.
4. This report is presented in three sections as follows:-
5. The report attached at **Appendix A** contains key performance data for the headline measures: Victim Based Crime, Public Confidence, and Victim Satisfaction, and performance information on each of the key areas of focus, as set out in the Police and Crime Plane 2016-2021.

6. The document is updated and published publically quarterly. The latest report, attached in full, was presented to the Commissioner on the 24 August 2017 and published on the Police and Crime Commissioner's website. The majority of the data spans the 12 months to end of June 2017.
7. Attached at **Appendix B** is the note of the Strategic Scrutiny Meeting held on the 24 August 2017. The Police and Crime Commissioner will be in attendance at the meeting to provide an overview of the report and respond to any questions that Panel Members may have. Copies of all the reports presented by Lancashire Constabulary to the Strategic Scrutiny meeting are available for inspection on the Commissioner's website via the following link - <http://lancashire-pcc.gov.uk/meetings-and-decisions/meetings-and-reports/strategic-scrutiny-meetings/>
8. The Police and Crime Plan as indicated has a number of priorities and a range of performance measures developed in conjunction with the Chief Constable that enable the PCC to monitor both the performance of Lancashire Constabulary and the implementation of the objectives set out in the plan.
9. The measures are shown in full in **Appendix C**, with the latest performance data shown where appropriate or a short comment for measures with an outcome focus.

## Performance Headlines

10. The first quarter has continued to be challenging for the Force Control Room. Increases in the number of calls received compared to corresponding months in 2016 continued to show large percentage increases.
11. The increase in Public Safety related demand has continued unabated; with a rising trend of urgent deployments to Missing Persons, Concern for Welfares, Collapsed and Ill People.
12. A presentation in relation to the Force Control Room will be given at the meeting.
13. As at the 30th June 2017, the Police Officer strength was at 2867. There will be an intake of 51 recruits in August this year, a further 60 planned in December 2017 and a further 60 in February 2018.
14. Also during the first quarter the first appointments took place from candidates who have a Foundation Degree in Policing. 16 officers have been appointed onto the Police Now scheme and the officers have commenced 6 weeks training in London and once complete will then be posted to Blackpool, Blackburn and Preston.
15. Police and Community Support Officers strength (FTE) is down 24% on the same period last year and as at 30 June 2017 was 271 (254.7 FTE). The reduction is a reflection of the reduced funding from Local Authority partners

for posts that were previously joint-funded. Up to 14 PCSOs will be appointed in September with a further 60 being appointed in October.

16. The Police and Crime Commissioner has received regular briefings from the Gold Commander Chief Superintendent Noble and is being kept apprised of developments on the fracking site. The delivery of the drilling rig has increased activity and as a result of increased protester activity the site is now being policed on a 24 hour basis and mutual aid is being provided from 14 forces.
17. The Commissioner has undertaken lobbying activity regarding the reimbursement the costs of policing the anti-fracking protests at energy firm Cuadrilla's Preston New Road site, between Preston and Blackpool. As the Panel are aware, Fracking was imposed on Lancashire by national government, after local decision makers repeatedly decided not to back the industry. The Commissioner therefore believes it is unfair for Lancashire to carry the costs of these protests. The Commissioner outlined his stance in a letter to the Minister for Policing and Fire Services, Nick Hurd MP.
18. Following a meeting between the Commissioner and many of Lancashire's MPs in Westminster, MPs from both major parties co-signed a letter to Mr Hurd outlining their support for the Commissioner's stance. Mr Hurd responded to both the MPs and the Commissioner explaining the existing rules which allow reimbursement to be considered once costs rise to 1% of the annual policing budget (£2.6m).
19. The Commissioner and Lancashire Constabulary are continuing to work with the Home Office to explore all options regarding the reimbursement the costs of policing the anti-fracking protests.
20. The Panel will recall that at the previous meeting the Commissioner raised proposals to close front counters at 11 police stations across Lancashire. The closures form part of the Constabulary's move towards place-based policing. The changes went out to consultation for four weeks, closing on 21<sup>st</sup> July 2017. Following this consultation period, the Commissioner and the Chief Constable agreed that the closures should go ahead as initially outlined, apart from the proposed closure at Clitheroe police station, which is subject to further discussions surrounding proposals brought forward for the use of the public enquiry space during the consultation process.
21. The Commissioner has been appointed as the national lead for Fraud and Cyber Crime by the Association of Police and Crime Commissioner (APCC). Whilst the APCC have yet to approve the remit of the portfolio, the Commissioner intends to adopt a preventative approach, ensuring that the public, particularly those who are vulnerable can protect themselves online.
22. Over the 12 month period ending 30 June 2017, Lancashire has seen an increase of 12.2% (12,168 Crimes). By comparison Lancashire are below the national level, and remaining well below the North West and Most Similar Group averages. All 43 forces nationally have an increase in crime.

23. The main crime categories which have contributed to the increase are predominantly in the following:

- Violence Against the Person – Up 4,704 crimes (17.1%)
  - Harassment – Up 1,100 crimes (29.4%)
  - Assault - Less Serious Injury – Up 2,380 (19%)
- Vehicle Offences - Up 1,706 crimes (19.2%)
  - Theft from a Motor Vehicle - Up 1,353 crimes (24.6%)
- Shoplifting - Up 1,222 crimes (15.7%)
- Public Order Offences - Up 884 crimes (35.8%)
- Public Fear, Alarm or Distress - Up 793 crimes (50.4%)

24. The full performance report is attached at Appendix A.

25. The latest data from the Crime Statistics of England and Wales shows that the 'In Year Performance' versus the 'previous 12 Month Period' public confidence stands at 78.3% and is down by 2.1%.

26. The data from the Crime Survey in England & Wales is only released quarterly and the most recent results available are for the 12 month period ending March 2017.

27. When compared to our MSG, Lancashire is 2nd and when compared to the North West Region, Lancashire is 3rd.

28. In relation to 'user satisfaction' the 'In Year Performance' compared to the 'Previous 12 Month Period' shows an increase of 2.6% to 81.1% when looking at the 'Whole Experience'.

29. As the Panel are aware, the Victim Services contract was awarded to Lancashire Victim Support. The contract award runs for 3 years from 1st April 2017 up until 31st March 2020, with the option to extend for up to a further 2 years (to 2022).

30. A comprehensive suite of Key Performance Indicators has been developed and agreed, which will form the basis of ongoing scrutiny by the PCC's office. All support services for victims will be delivered in line with the requirements of the Victims Code and the EU Victims Directive.

31. During this financial year, four quarterly review meetings will be scheduled in order that performance is monitored, and LVS management allowed the opportunity to meet with OPCC staff in order to discuss any issues of concern.

32. The first of those review meetings was held on the 23 August 2017 and a summary report is attached at appendix D.

33. Along with the Chief Constable, the Police and Crime Commissioner has agreed a joint Procurement Strategy which provides a formal framework within which procurement activity takes place.

34. Effective delivery of the Procurement Strategy will support the Police and Crime Commissioner's objectives within the Police and Crime Plan, and the Constabulary, in achieving its strategic objective of making best possible use of our resources.

35. As at 31st March 2017, the Constabulary's current expenditure on goods and services was £46.1M.

36. Out of this £46.1M,

- £41.5M of expenditure was covered by over 300 contracts
- £1.6M of savings generated by the procurement team in 2016/17
- Local spend with suppliers in the North West region was 60%
- Collaborative spend with other public sector partners and frameworks was 69%
- Annual Audit awarded the Procurement function full assurance rating.

37. A full grant evaluation has been undertaken by the Commissioner's office in relation to all the grant funded commissioning which took place during 2016/17 and is available for inspection on the Commissioner's website via the following link. <http://lancashire-pcc.gov.uk/meetings-and-decisions/decisions/>

38. Each of the projects/initiatives funded supported one or more of the Commissioners Police and Crime Plan priorities.

#### Recommendation

39. Panel Members are recommended to consider the information contained in this report, and the information provided within the meeting, and comment accordingly.

**Angela Harrison**  
Director

**Appendix A: Performance Report**

**Appendix B: Note of the Strategic Scrutiny Meeting held on the 5 January 2017**

**Appendix C: Performance Measures**

**Appendix D: Note of the Victim Support Q1 Performance meeting.**